

# C.I.S.S. CONVERGENT BILLING & SETTLEMENT

Companies are constantly faced with dynamic changes in their service offering, business environment and budget constraints. These constant changes together with the ever increasing complexity of partner relationships has lead to new requirements in partner settlement and retail billing.

Devoteam Danet's C.I.S.S. is the first convergent billing system which also features extensive partner reconciliation and settlement functionality. It is an integrated application which manages all aspects of retail and partner billing while retaining the benefits of a modular design. This preserves integrity and maintainability of data in a single application, which significantly simplifies controlling and reporting efforts.

C.I.S.S. enables operators to control the increasing complexity of their business relationships while driving operational costs down. The flexibility of service and product structures significantly reduces the time to market of new services and product offerings.



## Features

### Billing Features

- Large Account Hierarchies: Multi level account structures for complex B2B billing
- Price Flexibility: Customer specific prices can overrule standard definitions
- Real-life Pricing Simulation: Creation of complex pricing schemes, simulation of price plans using real data

### Customer Care Support

- Customer Care: Multilingual, role-based web GUI for customer care
- Accounts Receivables: Integrated module to manage accounts receivables for subscribers and partners

### Partner Settlement Functionality

- Multi-tier Value Chains: Revenue sharing and direct billing of more than one involved partner with individual contract and tariff structures. Value added service settlement
- Enhanced Settlement Capabilities: Support of manual or automatic reconciliation (data balance by shadow accounts), full re-rating/re-billing functionality (revision of single invoices)
- Multi-directional Payment Flow: Invoice and credit note generation
- Multi-client Application: Data maintenance and partner self-care via web GUI. Increased partner loyalty by daily statistics

## C.I.S.S. supports:

### Convergent Billing:

Multiple services like voice, data, video, and internet access over fixed line, wireless, DSL, cable, and dial-up on a single customer invoice

### Integrated Partner Settlement:

Interconnect, content or dealer commissions as well as pre-product settlement and reconciliation support

### Virtual Operators:

Logical separation for the handling of subsidiaries, operators or partners

### Integrated Reporting:

Comprehensive standard reporting. Customisable on request

## Contact :

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